

# Numbers to Know – Randolph & Monroe County

**A list of selected informational, emergency, and 24-hour numbers of public and voluntary health and human service agencies compiled by 2-1-1.**

**This free, confidential service is available by calling 2-1-1 or (800)427-4626).**

**Note: Inclusion does not indicate United Way membership or endorsement; it is solely to provide community information.**

**\* - Indicates service is available at all times or gives/takes recorded messages after hours.**

2009

**Area Code is (618) unless otherwise indicated.**

**Abuse:**

Violence Prevention Center of  
 Southwestern Illinois  
 235-0892 or 800-924-0096  
 Randolph Co. Satellite Office  
 826-5959 or 800-924-0096

**Aging:**

Aging, Area Agency on:  
 Southwest Illinois  
 800-326-3221  
 AARP (American Association of Retired  
 Persons) 888-687-2277  
 Chester Senior Center (Western Egyptian)  
 826-5108  
 \*Elderly Abuse Hotline (Department  
 of Aging) 800-252-8966  
 Illinois State, Department of Aging  
 800-252-8966  
 Northeastern Randolph County Senior  
 Services 443-4020  
 Red Bud Senior Center (Western Egyptian)  
 282-6333  
 Retired and Senior Volunteers (Western  
 Egyptian) 965-9523  
 Southwestern Illinois Area Agency on Aging  
 222-2561 or 800-326-3221  
 Southwestern Illinois College  
 Senior Program 234-4410  
 Steeleville Senior Center (Western  
 Egyptian) 965-9415

Alzheimer's Association 800-272-3900

\*Ambulance, Fire, Police 911

American Cancer Society, Ill Division  
 800-642-7792

American Heart Association of Illinois  
 217-698-3838

American Lung Association of Illinois  
 217-787-5864

\*American Red Cross, Randolph County  
 800-272-2984 or 618-529-1525

Cancer Society, American 800-252-5302

Cerebral Palsy of Southwestern Illinois  
 233-0210

**Children:**

Boy Scouts of America – Lewis & Clark  
 234-9111  
 \*Child Abuse Hotline 800-252-2873  
 Chester Parent Education Program  
 826-2354  
 Child & Family Connection (Special  
 Children, Inc.) 257-0445  
 Children's Center for Behavioral  
 Development 398-1152  
 Children's Home and Aid Society of Illinois  
 398-6700  
 Girl Scouts USA – River Bluffs Council  
 692-0692  
 Head Start – Central Office  
 965-3313  
 Illinois State Department of Children and  
 Family  
 Services 443-4317  
 Lutheran Child & Family Services  
 443-2228 or 234-8904  
 Office of Youth Ministry – Diocesan of  
 Belleville 235-9601  
 \*Runaway/Troubled Youth National  
 Hotline 800-621-4000  
 Toughlove International 800-333-1069  
 WIC (Women, Infants and Children)  
 800-323-4769

Dental Society, Illinois State  
 217-525-1406 or 800-475-4737

**Disabled:**

Child & Family Connection (Special  
 Children, Inc.) 257-0445  
 Children's Center for Behavioral  
 Development 398-1152  
 Human Service Center of Southern Metro East  
 Chester 826-4547  
 Red Bud 282-6233  
 Sparta 443-3045  
 Human Support Services 939-8644  
 Illinois State, Department of Human  
 Services/Office of Rehabilitation Services  
 235-5300  
 LINC, Inc. (Living Independently Now  
 Center) 235-9988  
 MERS/Missouri Goodwill Industries, Illinois  
 Office 332-3623  
 Perandoe Special Education District  
 282-6251  
 Special Children, Inc. 234-6876

Earned Income Credit 800-732-8866

Epilepsy Foundation of Southwestern  
 Illinois 236-2181

**Financial Assistance:  
 (Utility, rent, etc.)**

First United Methodist Church, Chester  
 826-2549  
 Western Egyptian Economic Opportunity  
 Council 965-3458

**Food:**

Steeleville Community Food Pantry  
 965-3119  
 WIC (Women, Infants and Children)  
 800-323-4769

Hospice of Southern Illinois  
 800-233-1708 or 997-3030

**Housing/Shelter:**

Housing Authority 826-4314  
 Randolph County Housing Authority  
 443-3393

Illinois Center for Autism 398-7500

Illinois Coalition for Community Services  
 217-522-2378

Kidney Foundation, National 800-489-9585

**Illinois State:**

Aging, Department of 800-252-8966  
 Child Abuse Hotline 800-252-2873  
 Department of Children and Family  
 Services 443-4317  
 Department of Human Services 826-4559  
 Department of Human Services/Office of  
 Rehabilitation Services 235-5300  
 Department of Veteran's Affairs  
 233-5140  
 Employment & Training Center 687-2341  
 Police Department 346-3990

**Job Search/Employment:**

Illinois State, Employment & Training  
Center 687-2341  
Lutheran Child & Family Services  
443-2228 or 234-8904  
Randolph County Employment and Training  
Office (JTPA) 826-4709

Land of Lincoln Legal Assistance  
800-642-5335

Memorial Hospital 826-4581

MC+ 800-348-6627

**Mental Health:**

Call for Help 397-0996  
\* Crisis Hotline 397-0963  
Catholic Social Service, Diocese of  
Belleville 394-5900  
Human Service Center of Southern Metro East  
Chester 826-4547  
Red Bud 282-6233  
Sparta 443-3045  
Human Support Services 939-8644  
LINC, Inc. (Living Independently Now  
Center) 235-9988  
Lutheran Child & Family Services  
443-2228 or 234-8904  
Provident Counseling, Illinois Center  
398-7250

Monroe Physical Therapy & Sports  
Medicine (St. Clement) 939-5555

Monroe-Randolph Bi-County Health Dept.  
Chester 826-5007  
Sparta 443-2995  
Waterloo 939-3871

Monroe-Randolph Regional Office of  
Education  
Chester 826-5471  
Waterloo 939-5650

Poison Control 800-222-1222

Randolph County Care Center 443-4351

**Randolph County:**

Dept. of Economic Development  
826-5000, Ext. 221  
Employment and Training Office (JTPA)  
826-4709  
Housing Authority 826-4314 or 443-3393  
Probation Satellite Office  
826-5000, Ext. 195

Red Bud Regional Hospital 282-3831

Red Bud Regional Hospital Home Care  
282-3338

Social Security Administration  
800-772-1213

Southwestern Illinois College  
Red Bud Campus 282-6682 or  
800-222-5131  
Senior Program 234-4410  
Southwestern Illinois Visiting Nurse  
Association 236-5863

Sparta Community Hospital 443-2177

**Substance Abuse:**

Gateway Foundation 234-9002  
Human Service Center of Southern Metro East  
Chester 826-4547  
Red Bud 282-6233  
Sparta 443-3045  
Human Support Services 939-8644

TIP Home Health Services & Hospice  
800-642-6099

University of Illinois Extension Service,  
Randolph Co. 443-4364

Veterans Leadership Program 234-8550

Western Egyptian Economic Opportunity  
Council 965-3458

**Women:**

Sparta Crisis Pregnancy Center 443-4935  
WIC (Women, Infants and Children)  
800-323-4769

YMCA of Southwest Illinois 233-1243

**2-1-1**

**[www.211missouri.org](http://www.211missouri.org)  
[www.211southwestillinois.org](http://www.211southwestillinois.org)**

**United Way**

**910 North 11th  
St. Louis, MO 63101  
Administration (314) 421-0700  
Illinois: (618) 233-8441  
Volunteer Center (314) 539-4063  
or (800) VOLUNTEER  
[www.stl.unitedway.org](http://www.stl.unitedway.org)**